VSB

How parents can solve a concern at school

Phone and book appointment with the teacher involved

⇕

Talk privately with the teacher
Most concerns should be solved at this point

⇕

If problem is not solved or if still dissatisfied arrange to meet principal or vice-principal

⇕

Talk privately with principal or vice-principal

⇕

Is new information available to solve concern?

← **YES**

NO →

Principal or vice-principal will meet the teacher

⇕

Meeting will be held with all parties if necessary to resolve problem
Only in extreme situations would it be necessary to go beyond this point

If resolution is not reached contact Associate Superintendent at 604-713-5000

⇕

Meet and talk privately with Associate Superintendent

⇕

Associate will confer with principal or vice-principal

⇕

Resolution

⇕

If not satisfied with resolution parents can proceed with **Section 11 Appeal of School Decision**

⇕

Resolution