



### Program: Computer Systems Management

#### Generic Employability Skills

- **Communication Skills**
  - understand and speak the language of the trade/occupation
  - listen, read, write and speak effectively in work settings
- **Technical Skills**
  - use technology, tools and information systems effectively
  - access and apply skills required in specific fields
- **Thinking Skills**
  - solve problems and make appropriate decisions
  - understand and solve problems involving mathematics and/or logic
- **Personal Management Skills**
  - display:
    - confidence and self-esteem
    - honesty, integrity and personal ethics
    - positive attitude toward learning and personal health
    - initiative, energy and persistence to get the job done
    - creativity and flexibility
    - accountability for actions taken
    - recognition of and respect for diversity and individual differences
- **Teamwork Skills**
  - respect the thoughts and opinions of others in the group
  - use “give and take” to achieve group results
- **Computer Skills**
  - keyboard efficiency
  - perform tasks requiring knowledge of specific software package (name software)
  - perform complex data or text entry requiring in-depth knowledge of a software package
  - performs tasks using Internet
- **Languages Spoken/Written**

#### Program Specific Skills

- Operating systems
- Network
- Ethical and legal issues
- Solution Design
- Keyboarding
- Access electronic information
- Programming
- Use word processing software to solve problems
- Use spreadsheet software to solve problems
- Use database software to solve problems
- Use integrated software to solve problems
- Desktop publishing
- Prepare print and electronic presentations
- Choose and use appropriate communication methods including telephone, fax, and e-mail
- Research and plan oral and written reports
- Demonstrate effective use of web sites
- Select, justify, and implement the technology required to complete business tasks
- Identify and demonstrate skills required to manage business information
- Demonstrate efficiency using industry-standard software
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