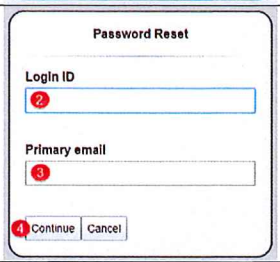
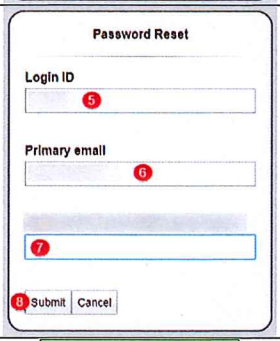
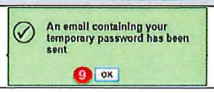
Resetting a Password or Enabling a Disabled Account

1. Click on the "I forgot my password" hyperlink	
2. Enter your MyEd BC Login ID 3. Enter your Primary email for MyEd BC 4. Click on the Continue button	
5. Confirm your Login ID 6. Confirm your Primary email 7. Enter the answer to your security question 8. Click on the Submit button	
9. Click the OK button in the confirmation dialog box	
10. An email sent from sysadmin@myeducation.gov.bc.ca will be send to your MyEd BC Primary email address 11. Use the temporary password provided to log in to the portal.	