

MyED PASSWORD ISSUES? [Click Here](#)

MyEducation BC Family Portal Login:

Report Cards are available on the MyEducation BC Family Portal

- The Family Portal account is a shared account between student and parent/guardian. • Please ensure that any change in password is shared amongst users (student and parent/guardians) as this will lower the chances of an account becoming disabled due to invalid logins. • To check the primary email associated with your student, click on the student's name in the top right hand corner of the screen and click on "set preferences" from the drop-down menu. Then click on the "Security" tab to check what primary email address is on file. We encourage students to use their VSB email for all school-related communication. VSB emails are the student number followed by @learn.vsb.bc.ca. E.g. 1234567@learn.vsb.bc.ca
- Add a secondary email if desired.
- Be sure to complete the security questions so that if you forget your password or your account becomes disabled in future you can use the "I forgot my password" function on the My Ed Login screen.
- If your account becomes disabled, click on "I forgot my password" to have the password emailed to your primary email account.
- Information about the Family Portal can be found on our school website under the "Student" tab. The following is the link to the Support Page: <http://go.vsb.bc.ca/schools/MyEdStudentFamilyPortalSupport/Pages/default.aspx>

- After trying these steps, if you still have difficulty accessing the Family Portal or if the account has become disabled, please have your student speak to their grade administrator.

The image shows a screenshot of the MyEd Student Family Portal Support page. The page header includes the VSB logo and the text "MyEd Student Family Portal Support". Below the header is a navigation menu with links for HOME, OVERVIEW, ACCOUNT MANAGEMENT, ASSIGNMENTS, and COURSE REQUESTS. The main content area says "Welcome" and "Use the menu above to find reference guides on different features of the MyEd Student Family Portal." A button labeled "Student Family Portal Login" is highlighted with a green box. An arrow points from this button to a login form on the right. The login form is titled "MyEducation BC Prod 9" and has fields for "Login ID" and "Password". There is a "Log On" button and a link for "I forgot my password".

Login in ID = STUDENT NUMBER

Password = (obtain from student)

If the password is attempted too many times, the student or parent will be locked out.
A reset is necessary to re-access.

DEAR PARENTS:
IMPORTANT INFORMATION

Did you know that report cards are now available online?

The Vancouver Board of Education has rolled out the online MyEd reporting system as of September 2017. You can view your child's report card on MyEd.

To access, you must have your child's student number and their password.

If they need a password reset due to being locked out or forgotten go to:

studentpass.vsb.bc.ca

You must have the following:

PEN# and Date of Birth