

SWIS Team Contact Information

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Vancouver
School Board

School District # 39



Settlement Workers in Schools (SWIS)



Supporting and Connecting Families in
Schools and Communities

English Version



Immigration, Refugees
and Citizenship Canada

Immigration, Réfugiés
et Citoyenneté Canada

www.vsb.bc.ca
www.vsb.bc.ca/families
<http://go.vsb.bc.ca/schools/drpc/community/swis//Page>

The Settlement Workers in Schools (SWIS) Program is a school-based settlement service for immigrants, refugees, and other eligible clients to meet their immediate settlement or ongoing needs after their arrival in Canada.



We provide information and conduct orientation workshops on:

- Schooling in Canada
- Post Secondary Education
- Citizenship and Immigration
- Health Services
- Housing and Accommodation
- Employment Services
- Legal Issues
- Seniors Benefits
- Financial Literacy
- Transit Information
- Income Assistance
- Other concerns

We provide referral, service linking and accompaniment to community resources:

- Parks and Recreation
- ELL Support Services
- Adult Continuing Education
- Public Libraries
- Places of Worship
- Daycare and Youth Services
- Career Planning & Job Search
- Legal Information & Services
- Parenting and Preschool Programs

We help in the adjustment and transition process through:

- Settlement Counseling
- Advocacy, referral to trauma, life changes, family and counseling
- Referral to parent support groups

We support in filling out forms:

- Social Insurance
- Child Tax Benefits
- Medical Services Plan
- Immigration and Citizenship
- Affordable Childcare Benefits
- BC Housing /Rental Assistance
- Others

Other programs & services

- Citizenship Classes
- Volunteer Opportunities
- English Conversation Clubs
- Lunch Clubs & After School Programs
- Engaged Immigrant Youth Program (EIYP)
- Elementary & Secondary School Orientation
- Newcomer Parent Leadership Project (NPLP)
- Parent Support Groups & Parenting Workshops

We provide families culturally sensitive services by:

- Communicating in English or your home language
- Keeping information confidential

