

PHYSICAL HEALTH CARE SERVICES

Service or Service Provider	Service or Benefit Description	Who is this for?	How to Apply or How to Access	Website, Phone or other Contact Options
<p>BC Centre for Disease Control (CDC)</p>	<p>Provides a variety of daily updated information regarding COVID-19</p>	<ul style="list-style-type: none"> • Job loss due to sickness/injury or shortage of work. • Worked 420-700 hours. • ROE Required 	<p>For further information, refer to the link provided.</p>	<p>Info available : http://www.bccdc.ca/health-info/diseases-conditions/covid-19</p>
<p>COVID-19 BC Resources</p>	<ul style="list-style-type: none"> • Comprehensive details on COVID-19 symptoms, care, preventive steps and statistics • An app to self-check whether symptoms you are experiencing are consistent with COVID-19 infection 	<p>Open to all</p>	<p>Access options include:</p> <ul style="list-style-type: none"> • Prevention tips: https://bc.thrive.health/covid19app/resources/193b1ad7-46fb-44c0-ba1f-aa67f9b456db • Self-check test: https://bc.thrive.health/covid19app/selfcheck • COVID-19 statistics in BC: https://bc.thrive.health/covid19app/stats 	<p>Home page for all resources: https://bc.thrive.health/covid19app/home</p>

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Vancouver Coastal Health (VCH)	<ul style="list-style-type: none"> • New web page for daily and situation updates of COVID-19 medical and health care news • the same page has a <i>*very comprehensive*</i> list of links to COVID-19 education and educational tools & other resources 	Open to all		Hotline: 1-888-COVID19 (1-888-268-4319) or via text message at 604-630-0300 (110 Languages) https://sneezesdiseases.com/covid-19-community-resources
Medical Services Plan (MSP)	Provides insurance for health care benefits for BC residents	Check your eligibility online	<i>[Internet access]</i>	Check eligibility or enroll at: https://www2.gov.bc.ca/gov/content/health/health-drug-coverage/msp/bc-residents/eligibility-and-enrolment
	New procedures for those with an Expired Permit	BC residents who no longer have health coverage because their temporary permit has expired	Have your Permit info in hand when you call	Call Health Insurance BC at 1-800-663-710.
BC Ministry of Children & Family Development	Tips and links to information sources for funding, health care and mental health strategies for children & families	Children, youth, families and their caregivers & service providers	<i>[Internet access]</i>	https://www2.gov.bc.ca/gov/content/family-social-supports/covid-19-information

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<p>COVID-19 Support Line for *Non-Medical* issues</p>	<p>Information on COVID-19 issues that are *not* medical in nature. Examples include questions about travel, child care and business and funding support.</p>	<p>Open to all</p>	<p><i>[Just telephone access]</i></p>	<p>The line, 1-888-COVID19, is staffed 7:30 a.m. to 8 p.m.</p>
<p>World Health Organization (WHO)</p>	<p>Best source for news on COVID-19 developments outside of Canada</p>	<p>Open to all</p>	<p><i>[Internet access]</i></p>	<p>https://www.who.int/emergencies/diseases/novel-coronavirus-2019</p>
<p>First Nations Health Authority</p>	<p>Provides to BC First Nations people and their health care providers & community leaders the information they need to keep themselves and others safe</p>	<p>BC First Nations people and their health care providers</p>		<p>https://www.fnha.ca/what-we-do/communicable-disease-control/coronavirus</p>
<p>Mental Health Services</p>	<p>If you're seeking mental health services utilize the FIND services and resources Guide</p>	<p>Open to all</p>	<p><i>[Just phone or Internet access]</i></p>	<p>HealthLinkBC Directory (https://www.healthlinkbc.ca/services-and-resources/guided-search#mental-health) or dial 8-1-1 to speak with a health services navigator.</p>

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<p>British Columbia Dental Association (BCDA)</p>	<p>Provides rules about what procedures can be performed during the COVID-19 emergency and a list of dentists performing emergency procedures</p>	<p>Guidelines to what procedures can be prioritized are at: https://bcdental.org/bcda-statement-coronavirus</p>		<p>List of emergency dental clinics: https://bcdental.org/emergency-dental-clinics/</p>
<p>Medimap.ca Virtual Care</p>	<p>Provides within 15 minutes phone access to anwalk-in clinic doctor who can discuss COVID-19 symptoms, prescription refills or any general health care questions</p>	<p>Open to all</p>	<p><i>[Phone and Internet access]</i></p>	<p>Register for an appointment within 15 minutes at: https://medimap.ca/VirtualCare</p>
<p>Vancouver Aboriginal Child and Family Services Society (VACFSS)</p>	<p>This org providing community-based social services to indigenous youths and their families has posted a COVID-19 guide in children's book format.</p>	<p>Any English- or Italian-speaking primary-school pupil or parent reader to younger kids</p>	<p><i>[Internet access]</i></p>	<p>A great guide to COVID-19 in children's book format (in English and Italian): https://www.vacfss.com/wp-content/uploads/2020/03/Coronaviruses-guide-for-children.pdf</p>
<p>CBC Kids News</p>	<p>Provides facts, debunks myths and provides information and news videos and articles about COVID-19</p>	<p>Any kid</p>	<p><i>[Internet access]</i></p>	<p>https://www.cbc.ca/kidsnews/post/watch-coronavirus-facts-versus-fiction</p>

This list has been compiled by the VSB SWIS Program

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Foundry BC	Provides COVID-19 tips and links to resources via its online presence and its integrated service centres health throughout BC	Any young person between age 12 and 24	<i>[Internet access]</i>	https://foundrybc.ca/covid19